

CIMB Verifone

Vx520

USER GUIDES




[CONTENT


- 01 Credit Chip & Pin , Sale , Void Settlement - Page 5
- 02 Debit Chip & Pin , Sale , Void Settlement - Page 7
- 03 Installment , Sale , Void Settlement - Page 9
- 04 Loyalty , Full & Partial Redeem , Void, Balance Inquiry - Page 11
- 05 DCC, Sales , Void , Settlement - Page 13
- 06 Hotel Function , Auth Only, Offline , Void , Settlement -15

[CONTENT

- 07 CIMBQR , Sale , Void, Settlement , Query Status - Page 17 , 18
- 08 Unionpay , Sale , Void Settlement - Page 20
- 09 E-Wallet , Sale , Void Settlement - Page 22





CREDIT CHIP & PIN. SALE ,VOID & SETTLEMENT PROCEDURE



SALE		VOID		SETTLEMENT	
Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action
 Sale Installment UnionPay	1. Press F2 for Sale	Sale + Cash Loyalty Void Settlement	1. Press 'more' button to go to next menu and press F3 for Void	Sale + Cash Loyalty Void Settlement	1. Press 'more' button to go to next menu and press F4 for Settlement
Sale Amt: RM 10.00	2. Key in amount and press ENTER	Void Host: CIMB Prev Next Sict Exit	2. Press F3 to select host 'CIMB'	Settlement All Host? Yes No	2. Press F1 for Settlement all host.
Please Tap Card RM 10.00 Insert/Swipe/Enter Card No.	3. Insert card	Void Merch password	3. Key in password and press ENTER	Settlement Merch password:	3. Key in password and press ENTER
Sale RM 10.00 Enter PIN	4. Cardholder to key in PIN and press ENTER	Void Trace #.	4. Key in receipt invoice no and press ENTER	Settlement Processing...	4. Communicating with host for processing
Sale VISA Receiving	5. Terminal communicating with host	Void VISA Sale XXXXXXXXXXXXXXXX RM 10.00 Prev Next Sict Exit	5. Press F3 to select	Printing...	5. Printing settlement report
Sale Approved xxxxxx Printing...	6. Transaction approved. Receipt printed out (Merchant copy)	Void VISA Sale xxxxxxxxxxxxxxxx RM 10.00 Enter to Confirm	6. Press ENTER to confirm		
Sale Print Cust Copy Yes No	7. Select F1 Yes to print customer copy	Void Transaction Approved	7. Transaction approved and print merchant copy		
		Void Print Cust Copy Yes No	8. Select F1 Yes to print customer copy		



DEBIT CHIP & PIN. SALE ,VOID & SETTLEMENT PROCEDURE

SALE (MYDEBIT)		SALE (CARD SCHEME)		VOID (MYDEBIT)		SETTLEMENT	
Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action
 Sale Installment UnionPay	(F1) (F2) 1. Press (F2) for Sale (F3) (F4)	 Sale Installment UnionPay	(F1) (F2) 1. Press (F2) for Sale (F3) (F4)	Sale + Cash Loyalty Void Settlement	(F1) (F2) 1. Press 'more' button to go to next menu and press (F3) for Void (F3) (F4)	Sale + Cash Loyalty Void Settlement	(F1) (F2) 1. Press 'more' button to go to next menu and press (F4) for Settlement (F3) (F4)
Sale Amt: RM 10.00	(F1) (F2) 2. Key In amount and press ENTER (F3) (F4)	Sale Amt: RM 10.00	(F1) (F2) 2. Key In amount and press ENTER (F3) (F4)	Void Host: MYDEBIT	(F1) (F2) 2. Press (F2) to find host MYDEBIT then press (F3) to select (F3) (F4)	Settlement All Host?	(F1) (F2) 2. Press (F1) for Settlement all host. (F3) (F4)
Please Tap Card RM 10.00 Insert/Swipe/Enter Card No.	(F1) (F2) 3. Insert debit card (F3) (F4)	Please Tap Card RM 10.00 Insert/Swipe/Enter Card No.	(F1) (F2) 3. Insert card (F3) (F4)	Void Merch password	(F1) (F2) 3. Key In password and press ENTER (F3) (F4)	Settlement Merch password:	(F1) (F2) 3. Key In password and press ENTER (F3) (F4)
Sale Enter PIN:	(F1) (F2) 4. Request cardholder to key-in PIN# and press ENTER (F3) (F4)	Sale Enter PIN:	(F1) (F2) 4. Request cardholder to key-in PIN# and press ENTER (F3) (F4)	Void Trace #	(F1) (F2) 4. Key In receipt invoice no and press ENTER (F3) (F4)	Settlement Processing...	(F1) (F2) 4. Communicating with host for processing (F3) (F4)
Sale Receiving	(F1) (F2) 5. Communicating with host for processing (F3) (F4)	Sale Receiving	(F1) (F2) 5. Communicating with host for processing (F3) (F4)	Void EDEBIT Sale XXXXXXXXXXXXXXX RM 10.00	(F1) (F2) 5. Press (F3) to select (F3) (F4)	Printing...	(F1) (F2) 5. Printing settlement report (F3) (F4)
Transaction Approved	(F1) (F2) 6. Transaction approved with receipt printed out. (F3) (F4)	Transaction Approved	(F1) (F2) 6 Transaction approved with receipt printed out. (F3) (F4)	Void EDEBIT Sale XXXXXXXXXXXXXXX RM 10.00 Enter to Confirm	(F1) (F2) 6. Press ENTER to confirm (F3) (F4)		
Sale Print Cust Copy	(F1) (F2) 7. Select (F1) Yes to print customer copy (F3) (F4)	Sale Print Cust Copy	(F1) (F2) 7. Select (F1) Yes to print customer copy (F3) (F4)	Transaction Approved	(F1) (F2) 7. Transaction approved with receipt printed out (F3) (F4)		
				Void Print Cust Copy	(F1) (F2) 8. Select (F1) Yes to print customer copy (F3) (F4)		



INSTALLMENT. SALE ,VOID & SETTLEMENT PROCEDURE




INSTALLMENT		VOID		SETTLEMENT	
Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action
 Sale Installment UnionPay	F1 F2 F3 F4 1. Press F3 for installment	Sale + Cash Loyalty Void Settlement	F1 F2 F3 F4 1. Press 'more' button to go to next menu and press F3 for Void	Sale + Cash Loyalty Void Settlement	F1 F2 F3 F4 1. Press 'more' button to go to next menu and press F4 for Settlement
Installment Insert/Swipe/Enter Card No:	F1 F2 F3 F4 2. Insert CIMB card	Void Host: INST Prev Next Slect Exit	F1 F2 F3 F4 2. Press F2 Next until Host INST and press F3 to select the host	Settlement All Host? Yes No	F1 F2 F3 F4 2. Press F1 for Settlement all host.
Select Merchant 1. INST 6 Months 2. INST 12 Months 3. INST 24 Months 3. INST 36 Months	F1 F2 F3 F4 3. Please select tenure and press enter	Select Merchant 1. INST 6 Months 2. INST 12 Months 3. INST 24 Months 3. INST 36 Months	F1 F2 F3 F4 3. Please select tenure and press enter	Settlement Merch password:	F1 F2 F3 F4 3. Key In password and press ENTER
Installment Amt: Rm 500.00	F1 F2 F3 F4 4. Key In amount and press ENTER	Void Merch password	F1 F2 F3 F4 3. Key In password and press ENTER	Settlement Processing...	F1 F2 F3 F4 4. Communicating with host for processing
Sale RM 500.00 Enter PIN	F1 F2 F3 F4 5. Cardholder to key in PIN and press ENTER	Void Trace #:	F1 F2 F3 F4 4. Key In receipt invoice no and press ENTER	Printing...	F1 F2 F3 F4 5. Printing settlement report
Sale VISA Receiving	F1 F2 F3 F4 6. Terminal communicating with host	Void VISA Sale xxxxxxxxxxxx RM 500.00 Prev Next Slect Exit	F1 F2 F3 F4 5. Press F3 to select		
Sale Printing...	F1 F2 F3 F4 7. Transaction approved. Receipt printed out (Merchant copy)	Void VISA Sale xxxxxxxxxxxx RM 500.00 Enter to Confirm	F1 F2 F3 F4 6. Press ENTER to confirm		
Sale Print Cust Copy Yes No	F1 F2 F3 F4 8. Select F1 Yes to print customer copy	Void Transaction Approved	F1 F2 F3 F4 7. Transaction approved and print merchant copy		
		Void Print Cust Copy Yes No	F1 F2 F3 F4 8. Select F1 Yes to print customer copy		




LOYALTY. REDEEM & INQUIRY PROCEDURE


Full Redeem		Partial Redeem		Void Redeem		Balance Inquiry	
Terminal Display	User Action	Terminal Display	User Action	Terminal Display	User Action	Terminal Display	User Action
Sale + Cash Loyalty Void Settlement	F1 F2 F3 F4 1. Press 'more' button to go to next menu and press F2 for Loyalty	Sale + Cash Loyalty Void Settlement	F1 F2 F3 F4 1. Press 'more' button to go to next menu and press F2 for Loyalty	Sale + Cash Loyalty Void Settlement	F1 F2 F3 F4 1. Press 'more' button to go to next menu and press F3 for Void	Sale + Cash Loyalty Void Settlement	F1 F2 F3 F4 1. Press 'more' button to go to next menu and press F2 for Loyalty
Loyalty Balance Inquiry Full Redeem Partial Redeem	F1 F2 F3 F4 2. Press F3 for Full Redeem	Loyalty Balance Inquiry Full Redeem Partial Redeem	F1 F2 F3 F4 2. Press F4 for Partial Redeem	Void Host: CLYT Prev Next Sict Exit	F1 F2 F3 F4 3. Press F2 Next until Host CLYT and press F3 to select the host	Loyalty Balance Inquiry Full Redeem Partial Redeem	F1 F2 F3 F4 2. Press F2 for Balance Inquiry
Full Redeem Insert/Wipe/Enter Card No:	F1 F2 F3 F4 3. Insert card	Partial Redeem Insert/Wipe/Enter Card No:	F1 F2 F3 F4 3. Insert card	Void Merch Password:	F1 F2 F3 F4 4. Key-in Merch Password and press <ENTER>	Balance Inquiry Insert/Wipe/Enter Card No:	F1 F2 F3 F4 3. Insert card
Full Redeem Amt RM 10.00	F1 F2 F3 F4 4. Key-in amount and press <ENTER>	Partial Redeem Amt RM 10.00	F1 F2 F3 F4 4. Key-in amount and press <ENTER>	Void Trace #:	F1 F2 F3 F4 5. Key-in receipt INV NO and press <ENTER>	Balance Inquiry VISA Card No: xxxxxxxxxxxxxxxx Exp Dt(MM/YY) : XX/XX Receiving ...	F1 F2 F3 F4 4. Communicating with host for processing
Sale RM 10.00 Enter PIN	F1 F2 F3 F4 5. Cardholder to key in PIN and press ENTER	Sale RM 10.00 Enter PIN	F1 F2 F3 F4 5. Cardholder to key in PIN and press ENTER	Void VISA Full Redeem xxxxxxxxxxxxxxxx RM 10.00 Enter to Confirm	F1 F2 F3 F4 6. Press F3 to select	Balance Inquiry Approved Printing...	F1 F2 F3 F4 5. Transaction approved with receipt printed out. Tear receipt and return card to customer
Full Redeem VISA Card No: xxxxxxxxxxxxxxxx Exp Dt(MM/YY) : XX/XX Receiving ...	F1 F2 F3 F4 6. Communicating with host for processing	Partial Redeem VISA Card No: xxxxxxxxxxxxxxxx Exp Dt(MM/YY) : XX/XX Receiving ...	F1 F2 F3 F4 6. Communicating with host for processing	Void VISA Full Redeem xxxxxxxxxxxxxxxx RM 10.00 Enter to Confirm	F1 F2 F3 F4 7. Re-confirm transaction and press <ENTER>		
Full Redeem Transaction Approved Printing...	F1 F2 F3 F4 7. Transaction approved with receipt printed out.	Partial Redeem Transaction Approved Printing...	F1 F2 F3 F4 7. Transaction approved with receipt printed out.	Void Redeem RM10.00 Correct?	F1 F2 F3 F4 8. Re-confirm transaction and press <ENTER>		
Full Redeem Yes No Print Cust Copy	F1 F2 F3 F4 8. Select F1 Yes to print customer copy	Partial Redeem Yes No Print Cust Copy	F1 F2 F3 F4 8. Select F1 Yes to print customer copy	Void Transaction Approved	F1 F2 F3 F4 10. Transaction approved with receipt printed out. Tear receipt & obtain cardholder's signature		
Printing...	F1 F2 F3 F4 9. Printing. Tear receipt and return card to customer	Printing...	F1 F2 F3 F4 9. Printing. Tear receipt and return card to customer	Void Yes No Print Cust Copy	F1 F2 F3 F4 11. Select F1 Yes to print customer copy		




DCC. SALES, VOID, SETTLEMENT PROCEDURE.



SALE (DCC)		VOID		SETTLEMENT	
<p>Sale Void Settlement</p>	F1 F2 F3 F4	1. Press F2 for Sale	<p>Sale Void Settlement</p>	F1 F2 F3 F4	1. Press F3 for Void
<p>Sale</p> <p>Amt: RM 1.00</p>	F1 F2 F3 F4	2. Key In amount and press <enter>	<p>Void Host: DCC</p> <p>Prev Next Sict Exit</p>	F1 F2 F3 F4	2. Press F2 to find host (DCC) and press F3 to select the host
<p>Please Tap Card RM1.00</p> <p>Insert/Swipe/Enter Card No:</p>	F1 F2 F3 F4	3. Insert Card	<p>Void</p> <p>Merch Password:</p>	F1 F2 F3 F4	3. Key In password (Last 4 digit MID) and press <enter>
<p>Sale</p> <p>Visa</p> <p>Exp Dt (MM/YY): 02/21</p> <p>Analyzing response</p>	F1 F2 F3 F4	4. FX quote slip will be printed out	<p>Void</p> <p>Trace #:</p>	F1 F2 F3 F4	4. Key In receipt invoice no and press <enter>
<p>Select Currency</p> <p>MYR 1.00</p> <p>FX RATE: 0.27068 MYR/USD</p> <p>USD 0.37</p>	F1 F2 F3 F4	6. Press F2 to select USD (home currency)	<p>Void VISA</p> <p>Sale XXXXXXXXXXXX RM 1.00</p> <p>Prev Next Sict Exit</p>	F1 F2 F3 F4	5. Press F3 to select
<p>Sale</p> <p>RM</p> <p>Enter PIN</p>	F1 F2 F3 F4	5. Cardholder to key in PIN (if any) and press ENTER	<p>Void VISA</p> <p>Sale XXXXXXXXXXXX RM 1.00</p> <p>Enter to Confirm</p>	F1 F2 F3 F4	6. Press <enter> to confirm transaction details
<p>SIGN </p> <p>(Cardholder name)</p> <p>I agree to pay the above total amount According to the card issuer agreed</p>	F1 F2 F3 F4	7. Obtain signature from card holder if signature needed for merchant copy	<p>Void VISA</p> <p>Approved</p> <p>Printing...</p>	F1 F2 F3 F4	7. Transaction approved Receipt printed. (merchant copy)
<p>Sale</p> <p>Print Cust Copy</p> <p>Yes No</p>	F1 F2 F3 F4	8. Select F1 Yes to print customer copy	<p>SIGN </p> <p>(Cardholder name)</p> <p>I agree to pay the above total amount According to the card issuer agreed</p>	F1 F2 F3 F4	8. Obtain signature from card holder if signature needed for merchant copy
			<p>Void</p> <p>Print Cust Copy</p> <p>Yes No</p>	F1 F2 F3 F4	9. Select F1 Yes to print customer copy



**HOTEL FUNCTION.
AUTH ONLY, OFFLINE, VOID,
SETTLEMENT PROCEDURE.**




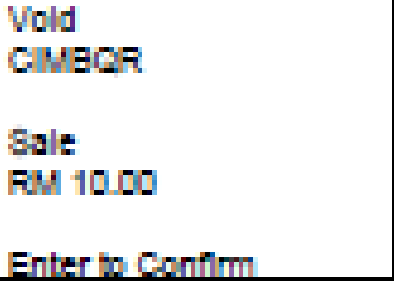
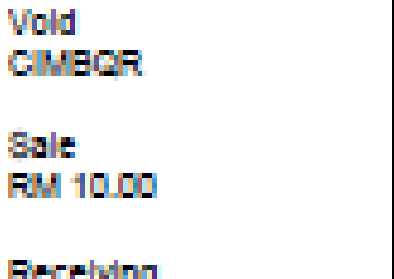
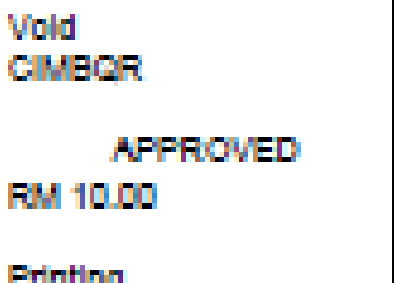




AUTH ONLY		OFFLINE		VOID		SETTLEMENT	
Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action
GTWC Bal Inq GTWC Redeem Auth Only Offline	F1 F2 F3 F4 1. Press 'more' button to go to next menu and press F3 for Auth Only	GTWC Bal Inq GTWC Redeem Auth Only Offline	F1 F2 F3 F4 1. Press 'more' button to go to next menu and press F4 for Offline	Sale + Cash Loyalty Void Settlement	F1 F2 F3 F4 1. Press 'more' button to go to next menu and press F3 for Void	Sale + Cash Loyalty Void Settlement	F1 F2 F3 F4 1. Press 'more' button to go to next menu and press F4 for Settlement
Auth Only Amt: RM 100.00	F1 F2 F3 F4 2. Key In amount and press ENTER	Offline Amt: RM 100.00	F1 F2 F3 F4 2. Key In amount and press ENTER	Void Host: CIMB Prev Next Slot Exit	F1 F2 F3 F4 2. Press F3 to select host 'CIMB'	Settlement All Host? Yes No	F1 F2 F3 F4 2. Press F1 for Settlement all host.
Auth Only Insert/Swipe/Enter Card No:	F1 F2 F3 F4 3. Insert credit card	Offline Insert/Swipe/Enter Card No:	F1 F2 F3 F4 3. Insert same credit card use for Auth Only	Void Merch password	F1 F2 F3 F4 3. Key In password and press ENTER	Settlement Merch password:	F1 F2 F3 F4 3. Key In password and press ENTER
Auth Only RM 100.00 Enter PIN	F1 F2 F3 F4 4. Cardholder to key In PIN and press ENTER	Offline Appr code: XXXXXXX	F1 F2 F3 F4 4. Cardholder to key In APPROVAL CODE and press ENTER	Void Trace #:	F1 F2 F3 F4 4. Key In receipt invoice no and press ENTER	Settlement Processing...	F1 F2 F3 F4 4. Communicating with host for processing
Sale VISA Receiving	F1 F2 F3 F4 5. Terminal communicating with host	Sale VISA Receiving	F1 F2 F3 F4 5. Terminal communicating with host	Void VISA Sale XXXXXXXXXX RM 10.00 Prev Next Slot Exit	F1 F2 F3 F4 5. Press F3 to select	Printing...	F1 F2 F3 F4 5. Printing settlement report
Sale Printing...	F1 F2 F3 F4 6. Transaction approved. Receipt printed out (Merchant copy)	Sale Printing...	F1 F2 F3 F4 6. Transaction approved. Receipt printed out (Merchant copy)	Void VISA Sale XXXXXXXXXXXXXXXX RM 10.00 Enter to Confirm	F1 F2 F3 F4 6. Press ENTER to confirm		
Sale Print Cust Copy Yes No	F1 F2 F3 F4 7. Select F1 Yes to print customer copy	Sale Print Cust Copy Yes No	F1 F2 F3 F4 7. Select F1 Yes to print customer copy	Void Transaction Approved	F1 F2 F3 F4 7. Transaction approved and print merchant copy		
				Void Print Cust Copy Yes No	F1 F2 F3 F4 8. Select F1 Yes to print customer copy		



CIMBQR. SALE, VOID, QUERY STATUS PROCEDURE.



SALE		SALE - continue		VOID		VOID - continue	
Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action
 <p>Sale Installment Unionpay</p>	F1 F2 F3 F4 1. Press F2 for Sale	 <p>Sale Allpay Receiving ...</p>	F1 F2 F3 F4 7. Communicating with host for processing	 <p>Sale Installment Unionpay</p>	F1 F2 F3 F4 1. Press 1st purple button from left	 <p>Void CIMBQR Sale RM 10.00 Enter to Confirm</p>	F1 F2 F3 F4 7. Press <ENTER> to confirm
<p>Sale</p> <p>Amt: RM 0.00</p>	F1 F2 F3 F4 2. Key in sale amount and press <ENTER>	<p>Sale Allpay</p> <p>APPROVED</p> <p>Printing ...</p>	F1 F2 F3 F4 8. Transaction approved. Merchant copy receipt printed out.	<p>Loyalty Void Settlement CIMB eWallet</p>	F1 F2 F3 F4 2. Press F2 to select Void	 <p>Void CIMBQR Sale RM 10.00 Receiving</p>	F1 F2 F3 F4 8. Communicating with host for processing
<p>Please Tap Card RM 10.00</p> <p>Insert/Swipe/Enter Card No:</p>	F1 F2 F3 F4 3. Press the # button (button below 9)	<p>Sale Allpay</p> <p>Print Cust Copy?</p> <p>Yes No</p>	F1 F2 F3 F4 9. Press F1 to Select Yes to print customer copy	<p>Void</p> <p>Host: CIMB</p> <p>Prev Next Sict Exit</p>	F1 F2 F3 F4 3. Press F2 Next until host CIMBQR and press F3 to select the host	 <p>Void CIMBQR</p> <p>APPROVED RM 10.00</p> <p>Printing</p>	F1 F2 F3 F4 9. Transaction approved. Merchant copy receipt printed out.
<p>Sale</p> <p>SELECT WALLET</p> <p>1. Allpay 2. TruG 3. DuitnowQR Your choice is 1</p>	F1 F2 F3 F4 4. Select Wallet and press <ENTER> eg. 1 for Allpay			<p>Void</p> <p>Merch Password:</p>	F1 F2 F3 F4 4. Key In Merch Password and press <ENTER>	<p>Void</p> <p>Print Cust Copy?</p> <p>Yes No</p>	F1 F2 F3 F4 10. Press F1 to Select Yes to print customer copy
<p>Sale</p> <p>Receiving ...</p>	F1 F2 F3 F4 5. Communicating with host for processing			<p>Void</p> <p>Trace #:</p>	F1 F2 F3 F4 5. Key In receipt TRACE# and press <ENTER> ** (locate under the transaction TIME)		
<p>Sale Allpay</p>  <p>Print</p>	F1 F2 F3 F4 6. Hand-over terminal to customer to scan the QR & key in the payment password			<p>Void CIMBQR</p> <p>Sale RM 10.00</p> <p>Prev Next Sict Exit</p>	F1 F2 F3 F4 6. Press F3 to select		

Query Status		Query Status - continue	
Terminal Display	User- Action	Terminal Display	User- Action
 CIMB BANK Sale Installment Unionpay	(F1) (F2) (F3) (F4)	1. Press 1st purple button from left	
Settlement Auth Only Offline CIMBQR	(F1) (F2) (F3) (F4)	2. Press (F4) to select CIMBQR	
CIMBQR Query Status Sale Comp Refund	(F1) (F2) (F3) (F4)	3. Press (F2) to select Query Status	
Query Status (Select Query 1. Last Transaction 2. Any Transaction	(F1) (F2) (F3) (F4)	4. Press 1st purple button from left to scroll and select either 1. Last Transaction or 2. Any transaction	
QUERY STATUS Enter TRANS ID:	(F1) (F2) (F3) (F4)	5. If select Any transaction, Key-in TRANS ID and press <ENTER>	
QR LIST SALE TRANS ID: 2020012100957465 RM: 10.00 Status: PENDING	(F1) (F2) (F3) (F4)	2. Press (F3) to select the transaction	
QUERY STATUS Allpay RECEIVING ...	(F1) (F2) (F3) (F4)	7. Communicating with host for processing	
QUERY STATUS Allpay APPROVED	(F1) (F2) (F3) (F4)	8. Transaction approved. Merchant copy receipt printed out.	
Print Cust Copy? Yes No	(F1) (F2) (F3) (F4)	9. Press (F1) to Select Yes to print customer copy	



UNIONPAY. SALE, VOID, SETTLEMENT, PROCEDURE.



Sale (chip)		Sale (Swipe)		Void		Settlement		
Terminal Display	User-Action	Terminal Display	User-Action	Terminal Display	User-Action	Terminal Display	User-Action	
1. SALE 2. VOID 3. REFUND 4. AUTH 5. PRINT 6. SETTLE 7. MANAGE	(F1) (F2) (F3) (F4)	1. Press <1> for Sale	1. SALE 2. VOID 3. REFUND 4. AUTH 5. PRINT 6. SETTLE 7. MANAGE	(F1) (F2) (F3) (F4)	1. Press <1> for Sale	1. SALE 2. VOID 3. REFUND 4. AUTH 5. PRINT 6. SETTLE 7. MANAGE	(F1) (F2) (F3) (F4)	1. Press <6> for Settlement
SALE INSERT/SWIPE -->	(F1) (F2) (F3) (F4)	2. Insert card	SALE INSERT/SWIPE -->	(F1) (F2) (F3) (F4)	2. Swipe card	VOID SUP Oper PSW:	(F1) (F2) (F3) (F4)	2. Key In <123456> and then press <ENTER>
SALE INPUT AMOUNT: [-] TO MODIFY	(F1) (F2) (F3) (F4)	3. Key In amount and press <ENTER>	SALE PAN: xxxxxxxxxxxxxxxxxxxx	(F1) (F2) (F3) (F4)	3. Press <ENTER>	VOID TRXN #:	(F1) (F2) (F3) (F4)	3. Key In TRXN No. and then press <ENTER>
SALE WAITING...	(F1) (F2) (F3) (F4)	4. Processing	SALE Amount MYR	(F1) (F2) (F3) (F4)	4. Key In Transaction Amount and press <ENTER>	VOID Old Trans: CARD NO: xxxxxxxxxxxxxxxx TRXN #: 000010 AMOUNT: 10.00 REF NO: 071211342761	(F1) (F2) (F3) (F4)	4. Press <ENTER> to confirm
SALE ENTER YOUR PIN	(F1) (F2) (F3) (F4)	5. Request cardholder to key In PIN# & press <ENTER>	10.00 Input PIN: Enter if No PIN	(F1) (F2) (F3) (F4)	5. Request cardholder to key In PIN# & press <ENTER>	VOID Dialing... Press [X] exit	(F1) (F2) (F3) (F4)	5. Processing
SALE Dialing... Press [X] exit	(F1) (F2) (F3) (F4)	6. Processing	SALE Dialing... Press [X] exit	(F1) (F2) (F3) (F4)	6. Processing	VOID Connected CUP Processing Receiving	(F1) (F2) (F3) (F4)	6. Communicating to host for processing
SALE Connected CUP Processing Receiving	(F1) (F2) (F3) (F4)	7. Communicating to host for processing	SALE Connected CUP Processing Receiving	(F1) (F2) (F3) (F4)	7. Communicating to host for processing	Success Printing Press any key	(F1) (F2) (F3) (F4)	7. Transaction approved and receipt print out and press <ENTER> to print Customer Copy
Success Printing Press any key	(F1) (F2) (F3) (F4)	8. Transaction approved and receipt print out and press <ENTER> to print Customer Copy	Success Printing Press any key	(F1) (F2) (F3) (F4)	8. Transaction approved and receipt print out and press <ENTER> to print Customer Copy	SETTLEMENT TOTAL SALES AMT: MYR 10.00 ENTER TO CONFIRM	(F1) (F2) (F3) (F4)	2. Press <ENTER>
						SETTLEMENT Dialing... Press [X] exit	(F1) (F2) (F3) (F4)	3. Processing
						SETTLEMENT Connected CUP Processing... Receiving	(F1) (F2) (F3) (F4)	4. Communicating to host for processing
						SETTLEMENT Print Detail ? 0-No 1-Yes	(F1) (F2) (F3) (F4)	5. Press <0> not to Print Detail OR Press <1> to Print Detail
						LOGOUT Dialing... Press [X] exit	(F1) (F2) (F3) (F4)	6. Press <CANCEL> to exit



E-WALLET. SALE, VOID, SETTLEMENT, PROCEDURE.



SALE		VOID		SETTLEMENT	
Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action
 Sale Void Settlement	1. Press F2 for Sale	 Sale Void Settlement	1. Press F3 for Void	 Sale Void Settlement	1. Press F4 for Settlement
Amt: MYR 0.00	2. Key in amount and press <ENTER>	Void eWALLET Prev Next Slot Ext	2. Press F2 for Next and find eWallet and press F3 to select host eWALLET	Settlement All Host? Yes No	2. Press F1 for Yes
Please Tap Card RM 100.00 Insert/Swipe/Enter Card No:	3. Scan QR	Void Trace #:	3. Key-in receipt TRACE no. and press <ENTER>	Settlement Receiving	3. Communicating with host for processing. Printing Settlement report
	4. Scan QR code on phone using scanner	Void Sale MYR 100.00 Prev Next Slot Ext	4. Press F3 to Select		
Sale Processing....	5. Communicating with host for processing. Transaction approved and receipt print out	Void Sale MYR 100.00 Enter to Confirm	5. Press <ENTER> to confirm		
Sale Print Cust Copy? Yes No	6. Press F1 Yes to print Customer Copy	Void Processing	6. Communicating with host for processing. Transaction approved and receipt print out		
		Void Print Cust Copy? Yes NO	7. Press F1 Yes to print customer copy		

Thank You

Name | Abdul Mohsein

Designation | Associate,
Technical Service

Email | mohsein.aziz@ghl.com.my

Contact | +6012 7662069

www.ghl.com

